The Stepping Stone Drop-In Center Association Peer Support & Respite Centers

MEMORANDUM

Susan E. Seidler Executive Director

Stepping Stone 108 Pleasant Street Claremont, NH 03743 Phone: 603-543-1388 Fax: 603-543-0131 info@steppingstonenextstep.org

Next Step 109 Bank Street Lebanon, NH 03766 Phone: 603-448-6941 Fax: 603-448-0702 info@steppingstonenextstep.org

www.steppingstonenextstep.org

TO: Community Members

FROM: Susan E. Seidler, Executive Director RE: Coronavirus COVID-19 Response

DATE: June 24, 2021

Effective July 1, 2021:

- Stepping Stone is open Sunday, 11 AM-3 PM; Monday-Thursday, 9 AM-4 PM; Friday, Noon-7 PM; Saturday, 11 AM-4 PM. Please see page 2 for what to expect at Stepping Stone.
- Next Step is open Monday-Thursday, 9 AM-5 PM; Friday, 11 AM-6 PM; Saturday, 11 AM-4 PM. Please see page 3 for what to expect at Next Step.
- Peer Respite is open Tuesday-Friday.
- Warmline is available Sunday, Monday, Wednesday, 4-9 PM; Tuesday, Thursday, Friday, Saturday, 4-8 PM, at 543-1388 or 1-888-582-0920.
- Daytime telephone peer support is available Monday-Friday, 9 AM-4 PM, at 448-6941, 543-1388, or 1-888-582-0920.
- Zoom groups are available Monday-Friday:
 - ✓ **Nutrition:** 9-10 AM

Computer: Go to https://zoom.us/j/641939622

Zoom App on your Smartphone or tablet: Select *Join a Meeting*, enter Meeting ID 641939622 Phone: Call 1-646-558-8656, enter Meeting ID 641939622#, for password press #

✓ Check-in: 11 AM-Noon

Computer: Go to https://zoom.us/j/95084929764

Zoom App on your Smartphone or tablet: Select Join a Meeting, enter Meeting ID 95084929764

Phone: Call 1-646-558-8656, enter Meeting ID 95084929764#, for password press #

The health and safety of our community continues to be a priority; however, no plan can eliminate all risks of exposure to COVID-19.

Please join with us and follow these precautions to help keep ourselves and others healthy:

- 1. Wash your hands often with soap and water for at least 20 seconds, especially after blowing your nose, coughing, or sneezing; going to the bathroom; and before eating.
- 2. Avoid touching your eyes, nose, and mouth with unwashed hands.
- 3. Stay home when you are sick.
- 4. Cover your cough or sneeze with a tissue, then throw the tissue in the trash. If you do not have a tissue, cough or sneeze into the bend of your arm.
- 5. Consider getting the COVID-19 vaccine.

Thank you for your support. I hope to see you soon.

Stepping Stone Supports:

- > Space in the building is limited to 7 Members at a time to allow for physical distancing. Seating is allowed in designated areas only.
- > Porch access is not permitted. The door to the kitchen will be locked, and the stairs will be taped off.
- ➤ The glass front door will be locked and answered when someone knocks.
- ➤ Before entering the building (these apply to all staff and Members):
 - ✓ We will take your temperature, and if it is above 100.4°F, we will ask you to go home and seek medical advice.
 - ✓ We will ask you a series of questions:
 - o Within the last 10 days have you had close contact with someone who tested positive for COVID-19?
 - o In the last 72 hours have you had a fever or felt feverish?
 - Are you experiencing any respiratory symptoms, including a runny nose, sore throat, cough, or shortness of breath?
 - o Are you experiencing any new muscle aches, chills, or severe fatigue?
 - o Are you experiencing nausea, vomiting, or diarrhea?
 - Have you experienced any new change in your sense of taste or smell?
 If you answer, "Yes" to any of these questions, we will ask you to go home and seek medical advice.
 - In the last 10 days have you traveled outside the US or on a cruise ship?
 If you answer yes, we will ask to follow NH's latest travel guidance.
 - ✓ If you are fully vaccinated against COVID-19, wearing a face mask is optional. If you are not fully vaccinated against COVID-19, wearing a face mask is required. We will provide you with a disposable mask.
- We require frequent handwashing and sanitizing.
- Upstairs access is limited to staff only (except for laundry and The Giving Room). Administrative staff are responsible for cleaning and disinfecting upstairs.
- Laundry must be in a clear, closed plastic bag, and laundry punch cards are required. You must get staff permission before going upstairs.
- ➤ The Giving Room is available to shop by appointment only Monday, 11 AM-12 PM & 1-2 PM (see Stacy); Wednesday, 1-3 PM (see Heather); Saturday, 11:30 AM-12:30 PM (see Kim). You must be accompanied by staff.
- > Smoking is allowed in designated areas only, and you must maintain 6' physical distancing.
- Member phone calls can be made and received downstairs only. You must get staff permission to use the phone.
- Shower access is limited to downstairs only. You must get staff permission to use the shower and disinfect surfaces before and after each use.
- > These supports are on-hold until further notice:
 - ✓ Public computer use
 - ✓ Community Potluck and other food prep, including coffee

 NOTE: Staff may use the microwave to prepare personal lunch and will disinfect it after every use.
 - ✓ Community Trips
 - ✓ Willing Hands food deliveries
 - ✓ Giving Room donations

Next Step Supports:

- > Space in the building is limited to 5 Members at a time to allow for physical distancing. Seating is allowed in designated areas only.
- ➤ The front door will be locked and answered when someone knocks.
- Before entering the building (these apply to all staff and Members):
 - ✓ We will take your temperature, and if it is above 100.4°F, we will ask you to go home and seek medical advice.
 - ✓ We will ask you a series of questions:
 - Within the last 10 days have you had close contact with someone who tested positive for COVID-19?
 - o In the last 72 hours have you had a fever or felt feverish?
 - Are you experiencing any respiratory symptoms, including a runny nose, sore throat, cough, or shortness of breath?
 - o Are you experiencing any new muscle aches, chills, or severe fatigue?
 - o Are you experiencing nausea, vomiting, or diarrhea?
 - Have you experienced any new change in your sense of taste or smell?
 If you answer, "Yes" to any of these questions, we will ask you to go home and seek medical advice.
 - In the last 10 days have you traveled outside the US or on a cruise ship?
 If you answer yes, we will ask to follow NH's latest travel guidance.
 - ✓ If you are fully vaccinated against COVID-19, wearing a face mask is optional. If you are not fully vaccinated against COVID-19, wearing a face mask is required. We will provide you with a disposable mask.
- We require frequent handwashing and sanitizing.
- Smoking is allowed in designated areas only, and you must maintain 6' physical distancing.
- Member phone calls can be made and received on Member phone in the diningroom. You must get staff permission to use the phone.
- Laundry must be in a clear, closed plastic bag, and laundry punch cards are required. You must get staff permission before doing laundry.
- Shower access is allowed. You must get staff permission to use the shower and disinfect surfaces before and after each use.
- ➤ The Giving Room is available to shop by appointment only Monday and Thursday (see Amber). You must be accompanied by staff.
- ➤ These supports are on-hold until further notice:
 - ✓ Public computer use
 - ✓ Community Potluck and other food prep, including coffee
 NOTE: Staff may use the microwave to prepare personal lunch and will disinfect it after every use.
 - ✓ Community Trips
 - ✓ Willing Hands food deliveries
 - ✓ Giving Room donations